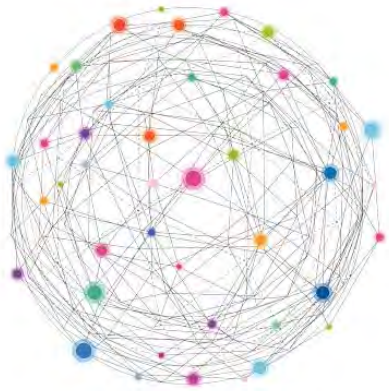
Project and Program Management Services

Across all industries, there remains a never ending challenge to consistently deliver successful projects. As the number of projects increase, there is a greater need to develop Project and Program Management. There is also increased pressure to ensure projects align with the overall strategic business goals, providing leadership to reach those goals and achieve the desired results.



LiquidHub's Project and Program Management Services successfully manage individual projects, Local and Global Program Management, Portfolios, and Project Management Office (PMO) maturity while driving true IT and business alignment in your organization.

Our Project and Program Management Approach

LiquidHub's Project and Program Management Services provide many options to develop and improve your project-related and PMO capabilities. These services range from providing seasoned Project Managers, Program Managers and PMO specialists with deep expertise across technologies and within specific industries, to providing our Project Management Methodology for AGILE and traditional Project Management approaches. We also provide services for project and PMO assessments and health checks. Our specialists develop PMOs that are customized to suit your business model, or help mature your existing PMO. Due to our deep expertise and success in providing PM and PMO solutions to real-time industry needs, we are able to continuously add to and refine our services with a focused emphasis on your value proposition. If necessary, we are able to immediately step in to rescue and recover a project that may need extra help and attention.

The LiquidHub Advantage

- Effective Project and Program Management throughout the Enterprise
- Customized Project Management Office (PMO) to suit your business model
- IT and business alignment across your entire Project Portfolio
- Project Rescue and Recovery

Our Project and Program Management Services

Service Offering Capabilities

Governance Model Definition

- Policies and procedures customized to key industries
- Engagement modeling and process re-engineering
- Communication model improvement
- Risk and Issue Management
- Integration of Business, IT, and PMO Governance touch-points

PMO Implementation and Improvement

- Program and Project Management Office Planning
- Organizational training and rollout of PMOs
- Evaluation and improvement of PMO functions
- PMO software tools evaluation and recommendations

SDLC and Process Improvement

- SDLC and program/Project Delivery Model Creation/Improvement
- AGILE Delivery Model Creation/Improvement, Scrum Master certification
- Organizational and Process Alignment Engagements
- Process and tooling evaluations and implementations
- Monitoring and Coaching to ensure process compliance

Project Assessment

- Assessment of current project state and health
- Identify needed gaps in process or skills
- Strategic and Tactical Action Plans to bring the project back on track

Related Offerings and Services

- Next-Generation Enterprise Architecture
- Cloud and Infrastructure Solutions
- Digital Strategy
- Portfolio Rationalization
- Application Integration Services
- Mobility Solutions

Case Study

- A National Insurance Client embarked on a five-year program to build out its next generation Claims Processing Systems, which would replace a blend of legacy and piecemeal-assembled systems. Their starting point was the Claims Intake System, with the following design points: the system would be SOA-based and built and integrated using AGILE / Scrum techniques, and it would have knowledge-worker driven usability and design, business-rules driven logic and architecture, and 'Single Source of Truth' – Book of Record.
- The major goal of this initiative was to stabilize the current Claims Intake platform with its multiple touch points, using a piloted AGILE / Scrum process as the development methodology. LiquidHub was engaged to lead this project, driving it to unanimous success through rigorous project management. First, we led the team selection and resource planning. We guided the client's adoption of the AGILE methodology, and led AGILE coaching and mentoring for the team. In the end, LiquidHub successfully delivered a metrics design and deliverable design, SDLC-to-AGILE transformation analysis and coaching, budgetary planning and analysis, and provided executive mentoring to our client.

About LiquidHub

LiquidHub is a digital integrator that partners with businesses to improve customer engagement and drive growth. With operations in North America, Asia, and Europe, we empower the leading global healthcare and financial services companies through technology innovation. Our customer successes are the result of a culture rooted in thought leadership and delivery excellence. Contact us at www.liquidhub.com or 484.654.1400.